

Welcome to LATITUDE Patient Management

To help you benefit from the LATITUDE Patient Management system, Boston Scientific provides you access to world-class customer service, training and support.

Here's a list of what to expect as you get started on LATITUDE Patient Management:

Minimum Technical Specifications

If you have any questions about whether your computers meet these requirements, please contact LATITUDE Customer Support at 1.800.CARDIAC (1.800.227.3422), or e-mail latitude@bsci.com. We'll help you get started on the LATITUDE Patient Management system and answer any questions you have.

- PC with Windows 98, 2000 (SP2 or higher) or XP
- 256 MB RAM
- 1024 x 768, high-color (16 bit or higher) screen resolution
- High-speed Internet access
- Internet Explorer browser (5.5 SP2 or higher) with ability to run Active X controls
- Adobe Acrobat Reader version 5.1 or higher

Physician Enrollment

Physicians will need to complete a physician enrollment form. Your local CRM Sales Representative can help you if you have questions about this form. The form is submitted to LATITUDE and your user account will be created in about one week. Physicians, or the Clinic Account Manager identified on the enrollment form, will then create user accounts for the rest of the clinic staff. These users can add patients in LATITUDE using the online enrollment form. LATITUDE Customer Support can also be contacted for assistance to add new user accounts after enrollment.

Training

Boston Scientific has several resources to help you learn more about the LATITUDE system. Please contact your local CRM Sales Representative. You may also contact LATITUDE Customer Support for assistance or for materials for your clinic or patients.

For additional information about LATITUDE Patient Management, call 1.800.CARDIAC and ask for LATITUDE Customer Support.

Questions? Ask for LATITUDE Customer Support

1.800.CARDIAC (227.3422)
E-mail: latitude@bsci.com
Fax: 651.582.6328